



OCTOBER 17, 2023

ELEMENT i+ FLASHAPP 1.4.0.2 INSTRUCTIONS

These instructions apply when the Element i+ is in its FlashApp state, such as what is shown:

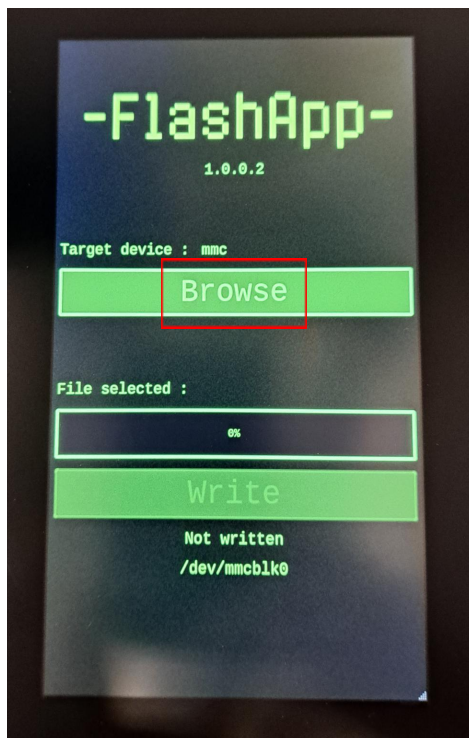


Figure 1.

FlashApp Instructions

1. Obtain a USB drive and confirm the drive has no existing files that begin with “Element i+”. If Element i+ files exist on the USB drive, please delete them or obtain a different USB drive.
2. On a PC with an available USB drive, navigate to <https://heska.mbiodx.com/Update/index-1.4.0.2-flashApp.php>, then click the link to download the flash app files.

This will download the following two files:

- dogfish-image-rel-dogfish.wic.bmap
 - dogfish-image-rel-dogfish.wic.gz
3. Save both files to the USB drive at the root level, then safely eject the USB from the PC.
 4. Insert the USB in the rear of the analyzer.
 5. Power on the analyzer if needed, then, press the “Browse” button on the FlashApp screen.
(See Figure 1.)

6. Use the file explorer to select the dogfishdogfish-image-rel-dogfish.wic.gz file, then press “Open” button.
 - a. The file will appear as a white page icon (See Figure 2.)
7. Confirm that the dogfish-image-rel-dogfish.wic.gz appears as the selected file, then press the “Write” button. DO NOT remove the USB drive, or turn off the analyzer until completed.
 - a. Writing will take a few minutes, when completed the progress bar will show 100% and the text “Completed !” will appear. (See Figure 3.)
8. Once writing is complete, power off the analyzer by pressing and holding the power button on the back of the device.
9. Press the power button again to power the analyzer back on, and the Element i+ application should load normally.
10. Once the Element i+ app is loaded, login using “Admin” for both the username and password.
11. Click the gear in the upper right-hand corner of the display, then press the “Software Versions” button to view the software versions page.
12. Verify that the correct software version is shown: **App Version 1.4.0.2**

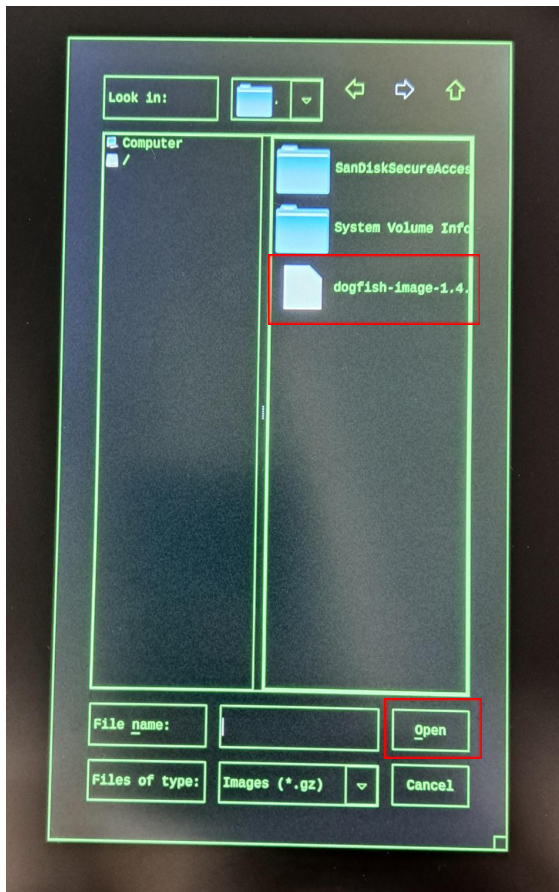


Figure 1.

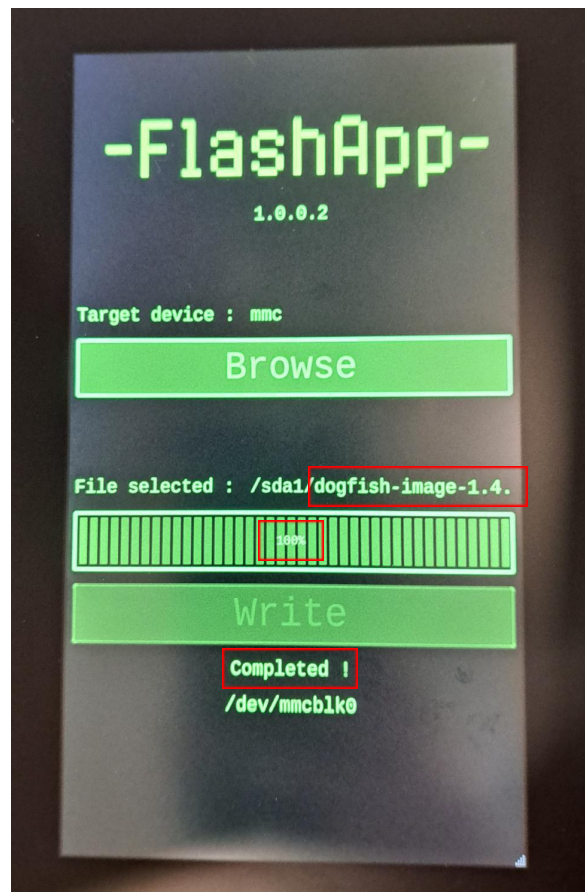


Figure 2.